Key Questions for Bridge to Planning

Outlined below are questions to consider when reviewing the QSR findings in conjunction with the agency’s development of their County Improvement Plan (CIP), as the purpose of these questions is to help move the agency forward toward the next step of the Continuous Quality Improvement process. The development of a County Improvement Plan (CIP) is aimed to help agencies drive organizational improvements by beginning with an analysis of strengths and needs. The QSR findings are one source of data that should be used in conjunction with other data available to the agency to assess where the county is and in what direction it would like to move to improve the outcomes for the children, youth and families that are served by the agency.

***Safety Questions***

* + - 1. How did the agency’s actions impact the unacceptable (ratings 1-3) scores associated with the safety related indicators?
			2. What can the agency do to improve the safety related scores in the future?
			3. How did the agency’s actions impact the acceptable (ratings 4-6) scores associated with the safety related indicators?
			4. How can the actions of the agency in the reviewed cases be generalized to other cases to promote the quality casework seen in the review?

***Permanency Questions***

* + - 1. How did the agency’s actions impact the unacceptable (ratings 1-3) scores associated with the permanency related indicators?
			2. What can the agency do to improve the permanency related scores in the future?
			3. How did the agency’s actions impact the acceptable (ratings 4-6) scores associated with the permanency related indicators?
			4. How can the actions of the agency in the reviewed cases be generalized to other cases to promote the quality casework seen in the review?

***Well-being Questions***

* + - 1. How did the agency’s actions impact the unacceptable (ratings 1-3) scores associated with the well-being related indicators?
			2. What can the agency do to improve these well-being related scores in the future?
			3. How did the agency’s actions impact the acceptable (ratings 4-6) scores associated with the well-being related indicators?
			4. How can the actions of the agency in the reviewed cases be generalized to other cases to promote the quality casework seen in the review?

***Parent/Caregiver Questions***

* + - 1. How did the agency’s actions impact the unacceptable (ratings 1-3) scores associated with the parent/caregiver functioning indicator?
			2. What can the agency do to improve these scores in the future?
			3. How did the agency’s actions impact the acceptable (ratings 4-6) scores associated with the parent/caregiver indicator?
			4. How can the actions of the agency in the reviewed cases be generalized to other cases to promote the quality casework seen in the review?

***Practice Performance Questions***

* + - 1. How did the agency’s actions impact the unacceptable (ratings 1-3) scores associated with the Practice Performance indicators?
			2. What can the agency do to improve the practice performance related scores in the future?
			3. How did the agency’s actions impact the acceptable (ratings 4-6) scores associated with the Practice Performance indicators?
			4. How can the actions of the agency in the reviewed cases be generalized to other cases to promote the quality casework seen in the review?